

Seattle Jobs Initiative - Antioch University Seattle

CASE MANAGEMENT BEST PRACTICES

60-HOUR TRAINING SERIES



INCREASE YOUR EFFECTIVENESS in working with low-income clients *and* **EARN A CERTIFICATE** in Case Management.

The training offers...

- Case management tools to stay motivated and enhance the practice of effective case management.
- Special topics in the areas of substance abuse, domestic violence, criminal justice, learning disabilities, mental health, youth services, culture of poverty, homelessness, and finding jobs in the current economy.
- Approaches to client assessments, navigating resources, charting and documentation, and networking opportunities.
- Information about the local economy and hiring trends, making the best job matches for clients, and marketing clients with barriers to employment.
- Methods to support clients' upward mobility, particularly focused on retention, financial literacy, and career advancement.
- Self-care and burn-out prevention techniques for case managers.

Students will earn **6 CONTINUING EDUCATION UNITS** upon completion.

TO SIGN UP, CONTACT

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More information on back.

CASE MANAGEMENT BEST PRACTICES

TRAINING HOURS & DATES

Orientation	September 25, 2009	10:00AM to 12:00PM
Module I: Basics of Case Management	October 2 & 3, 2009	8:30AM to 4:00PM
Module II: Documentation and Confidentiality	October 16 & 17, 2009	8:30AM to 4:00PM
Module III: Client Barriers and Resources	October 30 & 31, 2009	8:30AM to 4:00PM
Module IV: Job Retention and Career Advancement	November 20 & 21, 2009	8:30AM to 4:00PM
Final Session	December 1, 2009	8:30AM to 12:30PM

TRAINING LOCATION:

ANTIOCH UNIVERSITY

2326 SIXTH AVENUE

SEATTLE, WA **98121**

WHO SHOULD ATTEND?

NEW AND VETERAN CASE MANAGERS.

The training offers a great grounding for new case managers and is an excellent refresher course for more experienced case managers.

WHAT DID PREVIOUS TRAINING PARTICIPANTS THINK ABOUT THE TRAINING? READ TO FIND OUT.

“I liked all the topics we talked about. And, I got to learn—really learn—about the issues facing my clients, like mental health, and drugs and alcohol.” – Case manager

“I saw a noticeable improvement in the way my case manager assesses clients after taking the training.” – Case manager supervisor

“Our case managers looked forward to the training each month.” – Case manager supervisor