

Seattle Jobs Initiative - Antioch University Seattle

CASE MANAGEMENT BEST PRACTICES 60-HOUR TRAINING SERIES

Fall 2008



INCREASE YOUR EFFECTIVENESS in transitioning low-income residents into full-time employment *and* **EARN A CERTIFICATE** in Case Management.

The training will cover:

- Theories and approaches that support client change, such as: Theory of Change, motivational interviewing, building rapport, keeping clients accountable, and cultural competence.
- On-the-ground approaches to client assessments, writing case notes, charting and documentation, and working with special populations.
- Effective strategies that help you address client barriers: substance abuse, mental health, criminal backgrounds, learning disabilities, domestic violence, homelessness and disabilities.
- Practical information about the local economy and hiring trends, transitioning into corporate America, making the best job matches for clients, and marketing clients with barriers to employers.
- Support for client upward mobility, particularly focused on retention, financial literacy, and career advancement.
- Self-care for case managers: preventing case manager burn out.

SIX CONTINUING EDUCATION CREDITS will be offered.

TO SIGN UP, CONTACT

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MORE INFORMATION

including training hours and dates, on back.

CASE MANAGEMENT BEST PRACTICES

TRAINING HOURS & DATES

8:30 am - 5:00 pm, Friday and Saturdays.

Orientation.....	Sep 5, 2008
Module 1: Case Management Basics.....	Sep 12 & 13, 2008
Module 2: Charting & Documentation.....	Oct 10 & 11, 2008
Module 3: Client Barriers/Relapse Prevention.....	Oct 31 & Nov 1, 2008
Module 4: Retention and Advancement.....	Nov 14 & 15, 2008
Final Project.....	Nov 21, 2008

WHO SHOULD ATTEND? NEW AND VETERAN CASE MANAGERS.

The training offers a great grounding for new case managers and is an excellent refresher course for more experienced case managers.

Participants will review best practices, receive updated and practical information, and learn about local resources that can help increase their effectiveness with clients.

WHAT IS DIFFERENT ABOUT THIS TRAINING? IT'S HIGHLY INTERACTIVE.

Participants will not sit endlessly in lectures. Instead, they will engage in small group discussions, role plays, and case studies. The training incorporates real life case management scenarios and offers practical solutions to the most vexing case management challenges.

WHAT DID PREVIOUS TRAINING PARTICIPANTS THINK ABOUT THE TRAINING? READ TO FIND OUT.

“I liked all the topics we talked about. And, I got to learn—really learn—about the issues facing my clients, like mental health, and drugs and alcohol.” – Case manager

“I saw a noticeable improvement in the way my case manager assesses clients after taking the training.” – Case manager supervisor

“Our case managers looked forward to the training each month.” – Case manager supervisor